P.S.C. Ky. 110.97-3	
Cancels P.S.C. Ky. No 93- /	93
WESTERN ROCKCASTLE WATER ASSOCIATION '	
OF	
BRODHEAD, KENTUCKY 40409	
Rates, Rules and Regulations for Furnishing	
Water Service	
AΤ	
Western Portion of Rockcastle County	
Western for thereastre country	-
Southeastern portion of Lincoln County	
Northeastern portion of Pulaski County PUBLIC SERVICE COMMISSIO	N
Northeastern portion of Pulaski County OF KENTUCKY EFFECTIVE	
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Filed with PUBLIC SERVICE COMMISSION OF URSUANT TO 807 KAR 5.07 SECTION 9 (1)	11,
DV. Stephano Buy	- IAC
SECRETARY OF THE COMMISSION	
SSUED July 22, 1997, 19.97 EFFECTIVE August 1, 199	? 7
Western Rockcastle Water Assoc	
ISSUED BY(Name of Utility)	
By Esharles P. Button	
President	
	10g
	9/,

orm for filing Rate Schedules	Western Portion of Rockcastle Co. Southeastern Portion of Lincoln Co. Northeastern Portion of Pulaski Co. For Community, Town or City P.S.C. NO. 93-193				
		Revised SHEET NO. 1			
Voctory Deckeration Water Aggesiation Ind		CANCELLING P.S.C. NO. 89-063			
estern Rockcastle Water Association, Inc. ume of Issuing Corporation		Original		1	
		**************************************	_5111111 1101		
CLASSIFI	CATION O	F SERVICE		Algorithm and the state of the	
				RATE PER UNIT	
		1			
5/8 x 3/4 Inch Meters					
First 2,000 gallons	•	Minimum Bill			
Next 3,000 gallons Next 5,000 gallons		4.62 per 1,000 gallons 3.62 per 1,000 gallons			
Next 40,000 gallons	2.37 p	.37 per 1,000 gallons			
Next 50,000 gallons	1.87 p	er 1,000 gall	ons		
1 Inch Meters					
First 5,000 gallons		Minimum Bill			
Next 5,000 gallons Next 40,000 gallons		per 1,000 gal per 1,000 gal			
Next 50,000 gallons		per 1,000 gal			
1 1/2 Inch Meters					
First 10,000 gallons	\$42.70 N	Minimum Bill	DUDI 10)	
Next 40,000 gallons		per 1,000 gall	CIIO	SERVICE COMMISSION OF KENTUCKY	
Over 50,000 gallons	1.87 p	er 1,000 gall	ons.	EFFECTIVE	
2 Inch Meters			J	UN 10 1993	
First 16,000 gallons		Minimum Bill	PURSUIAN	TO 807 KAR 5:01	
Next 34,000 gallons		per 1,000 gall per 1,000 gall	ons (SECTION 9 (1)	
Over 50,000 gallons	T*01 F	ZI 1,000 gall	BY:	George delice	
			PUBLIC SE	RVICE COMMISSION I MANAGE	
ATE OF ISSUE June 28, 1993		DATE EFFEC	TIVE June 10	0.1993	
SSUED BY Charles W. Burton		TITLE Pres	ident		
Name of Officer	- response times to the				

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. 93-193 dated June 28, 1993

Western Part of Rockcastle Co. Southeastern Part of Lincoln Co. FOR Northeastern Part of Pulaski Co. P.S.C. Ky. No. 89-063 Sheet No. 5 Revised Cancelling P.S.C. Ky. No. 9145 Sheet No. 5 Original

Western Rockcastle County Water Association, Inc.

RULES AND REGULATIONS

The following rules and regulations are subject to change by the Water District Commissioners at any time subject to approval by the Public Service Commission.

- 1. Meters will be read by the customer monthly between the 10th and 20th of each month and meter reading sent in with payment for previous month.
- 2. Bills will be dated and mailed on the first of each month and considered past due if not mailed by the 20th of the month with a 10% penalty.
- 3. All meters will be located on district mains and in the absence of special permission of the property to be served.
- 4. Complaints may be made to the Clerk of the system and may be appealed to the Directors of the Association.
- 5. Water bills may be paid at the Office of the Association or mailed to P.O. Box 627, Mt. Vernon, Kentucky. 40456

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 1 0 1989

PURSUANT TO 807 KAR J.U11, SECTION 9 (1),

PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE ADDIT 10. 1989 DATE EFFECTIVE May Year ISSUED BY President, P.O. Box 627 Mt. Vernon, Ky. 40456

Address

Form for filing Rate Schedules

Western Rockcastle Water Association

Western Portion of Rockcastl S. Eastern Portion of Lincol

Community, Town or C1

P.S.C. NO.

revised SHEET NO. 1 CANCELLING P.S.C. NO.

Original SHEET: NO.

Name of Issuing Corporation

RAT PER U

MONITORING OF CUSTOMER USAGE

CLASSIFICATION OF SERVICE

least once annually the Company will monitor the usage of each customer according to the following procedure:

- 1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
- If the annual usages differ by 30 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
- 5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer SERVICE COMMISSION

OF KENTUCKY **EFFECTIVE**

AUG 14 1992

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

DATE OF ISSUE 7-13-92 ISSUED BY Name of Officer

in Cann

DATE EFFECTIVE Successfully TITLE PRESPUBLIC SPRYICE COMMISSION MANAGER

Issued by authority of an Order of the Public Service Commission of Kentucky

SEND PAYMENTS TO: PRESORTED FIRST CLASS MAIL U.S. POSTAGE PAID PERMIT #31 MT. VERNON, KY 40456 ADDRESS CORRECTION REQUESTED WESTERN ROCKCASTLE COUNTY WATER ASSOCIATION P.O. BOX 627 - MT. VERNON, KY 40456 (606) 256-5331 ACCOUNT NO. XXXXXXXX DAYS DATE BILL MAILED XX/XX/XX XX/XX XX/XX O PREV. READING | PRES. READING UNITS USED AMOUNT PREVIOUS BALANCE 0.00 XXXXXXXXXXXXXXXXXXXXXXXXXXXX WATER CHARGE 0.00 XXXXXXXXXXXXXXXXXXXX SCHOOL TAX 0.00 0 SERVICE CHARGE 0.00 OTHER 0.00 READ METER ON 10TH DAY OF EACH MONTH DUE DATE ACCOUNT NO. CREDIT 0.00 USAGE LAST YEAR 0 XX/XX/XX XXXXXXXX CURRENT BILL DUE DATE AFTER DUE DATE BY DUE DATE BY DUE DATE AFTER DUE DATE AMOUNT AMOUNT XX/XX/XX 0.00 0.00 0.00 0.00 DUE DUE ALL BILLS DUE AND PAYABLE BY 20th OF EACH MONTH
READING WAS ESTIMATED RETURN THIS STUB WITH PAYMENT SERVICE XXXXXXXXXXXXXXXXXXXXXXXXXX Rates furnished upon request ADDRESS

PUBLIC SEIRVICE COMMISSION
OF KENTUCKY
EIFFECTIVE

JUN 27 192

PURSUANT TO 807 KAF 5:011.

BY: Showwhall'e.

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